
SALVATORE SALPIETRO

64 Redcliffe Gardens, Flat 4, London SW10 9HD

+44 (0) 7765481358

sal@salpietro.com

SUPPORT COORDINATOR – PROJECT MANAGEMENT NETWORK AND SYSTEMS ADMINISTRATOR

CORE KNOWLEDGE AREAS

- | | | |
|------------------------------|---------------------------------|---------------------------------|
| › Project Development | › Network/System Administration | › Administrative Coordination |
| › Web Application and Design | › Technical Support | › Fluent Italian, Basic Spanish |
| › International Expertise | › Staff Motivation / Training | › Team Leadership |
-
-

PROFESSIONAL EXPERIENCE

UNIVERSITY OF CALIFORNIA, Rome, Italy - IT Specialist 2007-2008

- IT Support and Network Administrator for Italy Study Centers (Rome, Siena, and Padova)
- Evaluate IT needs of students, faculty and staff. Developing IT resources according to need.
- Expert-level support and troubleshooting work with Mac and PC.
- Administration of website, email systems and academic database management.
- Managed IT budgets and allocated funds for projects.
- Significantly improved website to include dynamic registration system and library database (MySQL and PHP).

PRIVATE IT CONSULTING PRACTICE, Rome, Italy 2003-Present (Special Projects)

- Network design, software/hardware maintenance and implementation of IT needs for clients.
- Created solutions for clients such as Penn State University, Richmond of London, CNN, U.S. and Australian Embassies, King Sturge, and many other high-profile businesses and professionals
- Expertise in customized support tailored to each client's specific and unique needs.

THE AMERICAN UNIV. OF ROME, Rome, Italy - Instructional Technology Admin. 2003-2007

- Designed and maintained the Visual Media/Film Lab, comprised of 15 high-end Mac machines with video production hardware and software such as Final Cut Pro and other effects packages
- Managed, maintained, and supported auditorium and classroom IT and A/V equipment.
- Regular tasks as Server Administrator and Network Administration of mail, databases (MySQL), firewalls (NetScreen, Cisco), print server (Student Use), and data backup (Backup Exec).
- Prepared proposals to advance the University's technology offerings.
- Training to Staff, Students and Faculty on using new technologies and systems.
- Created solutions for complex problems such as student print management systems and maintaining PC security.
- Designed, installed, and maintained the campus Wireless Network systems.

BENCHMARK INTL., New Jersey, USA - CAD Programming Engineer 2002

- Created AutoCAD designs and programs for CNC machine use.
- Prepared data for the manufacturing process, analyzing data collected in the field.
- Developed creative solutions to enhance and improve department efficiency such as converting a hybrid manual/digital job processing procedure into a fully digital procedure improving accuracy and efficiency.

BARNEGAT TECHNOLOGIES, LLC., New Jersey, USA - PC Technician 2001-2002

- Provided on-site and in-shop network support, PC repairs, and troubleshooting while conducting one-on-one training sessions with business owner, clients, and senior citizens.
- Performed software configuration and administration of various operating systems.
- Conducted IT sales and customer service tasks.

COMPUTER SKILLS

Network & Internet Administration: Internet proxy server and firewall administration. Microsoft Office and Exchange internet/inter-office e-mail services. Set up and maintenance of TCP/IP, IPX/SPX, NETBeui, DHCP, peer-to-peer networks, file servers, MS BackOffice/Exchange, Switches, Hubs, DSL/Cable broadband, Data Backup/Recovery, accounts management, network security and virus protection.

Software: MS Office 2000-2007, Desktop publishing, HTML, notepad, CSS, XML, Adobe Photoshop, Macromedia Software (Fireworks, Flash), Web Development software (FrontPage 2000, HomeSite and Dreamweaver), Netscape/Internet Explorer, Visual Basic, AutoCAD

Platforms: Windows 3.11/95/NT/2000/XP/Vista, Windows NT-2003 Server and Workstation, MS Dos, Mac OS, general Unix knowledge

EDUCATION & CERTIFICATIONS

OCEAN COUNTY COLLEGE, Tom's River, NJ
Associates Degree in Computer Science *Deans List, 2003 (3.3 US, 2.1 UK)*

THOMAS EDISON STATE COLLEGE, Trenton, NJ, 2007
Bachelors Degree in Sociological Sciences / History *(3.2 US, 2.1 UK)*

AMERICAN UNIVERSITY OF ROME, Italy
Anthropology and Literature Coursework, 2002/2004-2005

All studies completed while contemporaneously working full-time

Participant: HARVARD National Model United Nations Conference, *Boston, February 2007*

-CompTIA A+ Certified Computer Technician -CompTIA Network+ Certified Network Admin.
CompTIA Internet+ Certified Internet Administrator

INTERESTS AND HOBBIES

Technology, Guitar, Songwriting, Digital Music Recording, Travel and Foreign Languages/Cultures